



SHAH ABU KABIR

Information

Address

Building: 100, Zone:34,
Street:922

Phone:

+974-50578969

Email:

atish245@gmail.com

PERSONAL SUMMARY

Result driven, hard-working, creative, and flexible and goal-oriented IT & Computer Science professional with 7years of experience. Have a successful track record of supporting an organization of more than 300 employees. Seeking a challenging position that I can demonstrate my skills and passion in Government, Semi government, Autonomous and Private organization related to IT support, Windows server, Linux Server, Print Server, Computer Networking and other's computer related work.

SKILLS

- Microsoft Enterprise Server 2008/2012/2016
- Microsoft Windows Operating Systems
- Microsoft Exchange 2010/2013/2016 and other mail applications (local and remote).
- Microsoft Active Directory 2008/2012/2016.
- DHCP, DNS, WSUS, DFS Management, Domain Controllers.
- LAN/WAN, Access point.
- Hyper-V, Virtual machine.
- Pfsense firewall/site to site VPN.
- Kaspersky Endpoint Security- Server based.
- Install and configure all kind of software.
- osTicket for Helpdesk to provide user support.
- Mail store client.
- Knowledge about Microsoft Azure.

EXPERIENCE

Stream Industrial & Engineering

(2014-Present)

Position: IT Admin

- Manage Active Directory Services
- Group Policy Object (GPO)
- Manage Microsoft exchange
- Manage Microsoft office 365, MS Team
- Manage pfsense firewall for site to site VPN network
- Managing Lenevo EMC file server
- Ensure that Helpdesk (osTicket) and directories are kept up to date with new site set-ups and closures
- Provides day-to-day technical support to employee's desktop systems software & hardware.



- Supports server, network, and desktop-based software and applications
- Providing support including talking staff through a series of actions, either face to face or over the telephone, including procedural documentation
- Building, configuring, patching, upgrading and troubleshooting of physical and virtual Windows servers (rack mounts and VMs)
- Installing, configuring and deploying new PCs & Servers
- Investigating, resolving and closing user reported PC problems and application issues through our ticketing system(osTicket)
- Performs day-to-day maintenance and installation of server, network equipment, virtual machines, backups and storage
- Taking care of backup, off-site tape storage,
- Maintain, monitor, and troubleshoot network infrastructure (LAN/WLAN/WAN hardware and & routing/switching)
- Manage servers, e-mail, print, file, and backup servers and their associated operating systems and software
- Responsible for establishing and maintaining user accounts, profiles, file sharing, access privileges and overall network and system security
- Work with IT Manager as we develop and enhance our use of our current software solutions
- Working knowledge of datacenter technologies including: Local (LAN) and wide-area networks (WAN); NAS and/or SAN storage technologies, Linux, Microsoft Server, firewalls, and VPNs Network protocols such as TCP/IP, WINS, DHCP, DNS, FTP, HTTP, SMTP, etc
- Create Local Area Network and provide all kind of IT support for below SIE site offices- Um-Salal Health Center, Muaither Health Center, Wajba Health Center, Gabbro Terminal Expansion, New Rayyan Express Way, R6 Tunnel, Roads and Infrastructure in Doha industrial area package 6(L & T), Umm Al Houl Project, Harvey Nichols Store, Hamad Port, Jasmiya Tower, Wajba Residential Compound, Hamad Medical City, Ministry of Finance, Msheireb Down Town Phase 1B, Msheireb Down Town Phase 2, Msheireb Down Town Phase DCP, Doha College- New Campus, Lusail City Development, Burj Al Fardan tower.
- Manage Alcatel-Lucent and Avaya IP telephony
- Install Uniflow software for secure print service at SIE head office and site
- Configure outlook, Exchange, Office 365, Microsoft Teams.
- Supporting the rollout of new applications
- Maintain logs of all Laptop, Desktop & Printers in all SIE.
- Ensure that Service Desk and directories are kept up to date with new site set-ups and closures.



EDUCATION

- 2011 **BSc. in Computer Science & Engineering**
Atish Dipankar University of Science and Technology
- 2006 **Diploma in Computer Engineering**
Islami Bank Institute of Technology



CERTIFICATION



Red Hat Certified Engineer (RHCE)

Red Hat Enterprise Linux 6

Certificate Number: 130-128-762



Red Hat Certified System Administrator (RHCSA)

Red Hat Enterprise Linux 6

Language Proficiency:

Have good command in English, Hindi and Bengali language in both verbal and written.



PERSONAL DETAILS

- Father's name : Shah Abdul Wares
- Mother's name : Mahfuza Begum
- Date of birth : December 31, 1987
- Nationality : Bangladeshi by born
- Religion : Islam (Sunni)
- Marital status : Married (2 Children) living in Qatar
- Driving License : Valid Qatar driving license
- Visa Status : Transferable with NOC (residence permit)

Signature

Shah Abu Kabir